

EBC Account

Any device, any time.



You can log in to your EBC account online or through our mobile app, EBC Mobile. Whether you're at home or on the go, your account puts everything you need to manage your benefits at your fingertips. Below, you'll find an overview of your account including important settings, resources, and features.

Accessing Your Account



Online

To log in to your online account, go to www.ebcflex.com and log in as a participant.

Mobile App

To log in to EBC Mobile, download the app from the [App Store](#) or [Google Play](#) and enter your login information. If you don't have an account set up, you can create your account online or on EBC Mobile by selecting *Create Account* on the login screen.

Account Overview



Home

When you log in to your EBC account, you will see your account(s) listed on the home screen. Select your account(s) for additional details.

Account Notifications

You will receive a notification in your online account and EBC Mobile whenever there's a new message from us.

Account Settings

You can manage your contact information, update your username and password, and sign up for direct deposit in your online account*.



Contact Information

It's important to keep your contact information up-to-date to receive important messages from us. You can view and/or update your contact information by selecting *My Profile* in the *Change* section of the main menu of your online account.

Username and Password Management

If you've forgotten your password and would like to reset it, you can do so from the login screen of your online account. If you'd like to update your username and password, select *View My Security Settings* in the *Change* section of the main menu of your online account.

Direct Deposit

When you sign up for direct deposit, you get your money faster because your reimbursement funds are deposited electronically and securely in your checking or savings account. To sign up select *Direct Deposit* in the *Manage* section of the main menu of your online account.



Resources

You can access the following resources in your online account.



Account Information

Find additional account information by selecting your account(s) in the *Account Information* section of the main menu of your online account.

Forms and Materials*

Forms and other resources can be found by selecting *Forms and Materials* in the *Download* section of the main menu of your online account.

Some commonly accessed materials include the *Participant Authorization Form*, *Letter of Medical Necessity*, *Contract on File*, and *Eligible Expense List*. Please note that these documents are examples and are not available for all accounts.

Claims



Claim Submission and Tracking

You can easily submit and track the status of your claims in your EBC account. Your account is designed to help you manage your claims at home or on the go.

**Please note that you can not update these settings in EBC Mobile.*

In the states of Arizona, California, Florida, Kentucky, Massachusetts, Montana, North Carolina, Nebraska, New York, Ohio, Rhode Island, Tennessee, Virginia, and Washington, Employee Benefits Corporation is registered under the "doing business as" (DBA) name EBC Benefits Administration Corporation. In the state of New Hampshire, Employee Benefits Corporation is registered under the DBA name Employee Benefits Administrators of WI. In the state of Vermont, Employee Benefits Corporation is registered under the DBA name EBC Benefits Administration.